

# Quick and Easy Access to IRS Tax Help and Tax Products

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## Personal Computer

Access the IRS's web site at [www.irs.gov](http://www.irs.gov) to:

- Obtain Frequently Asked Tax Questions
- Download Electronically Fillable Forms
- Obtain Prior Year Forms
- Search Publications by Topic or Keyword
- Request Help via E-mail
- Receive Hot Tax News via E-mail

You can also reach us using:

- File Transfer Protocol at [ftp.irs.gov](ftp://ftp.irs.gov)
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## IRS TaxFax Service

Dial **703-368-9694** from your fax machine to get up to 3 items per call. Long-distance charges may apply. Follow the directions of the prompts and your items will be immediately faxed back to you.

- For help with transmission problems call the FedWorld Help Desk at **(703) 487-4608**.
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## Phone

Obtain forms, instructions, and publications 24 hours a day, 7 days a week, by calling:

- **1-800-829-3676** to order current year forms, instructions and publications and prior year forms and instructions. You should receive your order within 10 days.
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## Walk-In

Pick up certain forms, instructions, and publications at many post offices, libraries, and IRS offices. Some IRS offices, libraries, grocery stores, copy centers, city and county governments and credit unions and office supply stores have an extensive collection of products available to photocopy or print from a CD-ROM.

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## Mail

Send your order for tax products to the Distribution Center nearest to you. You should receive your products within 10 days after we receive your order.

### • Western part of U.S.

Western Area Distribution Center  
Rancho Cordova, CA 95743-0001

### • Central part of U.S.

Central Area Distribution Center  
P.O. Box 8903  
Bloomington, IL 61702-8903

### • Eastern part of U.S. and foreign addresses:

Eastern Area Distribution Center  
P.O. Box 85074  
Richmond, VA 23261-5074

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## CD-ROM

Order IRS Publication 1796, *Federal Tax Products on CD-ROM*, and obtain:

- Current tax forms, instructions and publications
- Prior-year tax forms and instructions
- Popular tax forms which may be filled-in electronically, printed out for submission, and saved for recordkeeping
- Internal Revenue Bulletin

Purchase the CD-ROM via Internet at

<http://www.irs.gov/cdorders> from the National Technical Information Service (NTIS) for \$21 (no handling fee). Order by phone at 1-877-CDFORMS (1-877-233-6767) for \$21 (plus a \$5 handling fee). The price for 100 or more copies is \$15.75 per CD plus a \$5.00 handling fee.

**Availability:** First release—early January  
Final release—late February

### Minimum System Requirements:

- Microsoft Windows 95, 98, ME, NT, 2000 (Pentium class processor)
    - 32 MB RAM (64 MB Recommended)
    - 115 MB of available hard disk space
  - Macintosh, Power Macintosh
    - Apple System Software, version 7.5 or later
    - 32 MB RAM (64 MB Recommended)
    - 115 MB available hard disk space
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Department of the Treasury  
**Internal Revenue Service**  
[www.irs.gov](http://www.irs.gov)

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