

Quick and Easy Access to IRS Tax Help and Forms



Personal Computer

Access the IRS's Internet Web Site at <http://www.irs.ustreas.gov> to:

- Obtain Frequently Asked Tax Questions
- Complete Tax Forms On-Line "Fill-in Forms"
- Search Publications by Topic or Keyword
- Calculate Your Tax Deductions "W-4 Calculator"
- Provide Comments & Request Help via E-mail
- Receive Hot Tax Issues/News "Digital Dispatch"

You can also reach us using:

- Telnet at iris.irs.ustreas.gov
- File Transfer Protocol at ftp.irs.ustreas.gov
- Direct Dial (by modem) **703-321-8020**.



Mail

Send your order to the Distribution Center nearest to you and receive a response in 7 to 15 workdays after your request is received.

- **Western part of U.S.**
Western Area Distribution Center
Rancho Cordova, CA 95743-0001
- **Central part of U.S.**
Central Area Distribution Center
P.O. Box 8903
Bloomington, IL 61702-8903
- **Eastern part of U.S. and foreign addresses:**
Eastern Area Distribution Center
P.O. Box 85074
Richmond, VA 23261-5074



Tax FAX Service

Receive forms, instructions and tax information from your fax machine by dialing:

- **703-368-9694** and following the directions of the prompts. Your items will be faxed back to you.



Phone

Obtain forms, publications, instructions and tax assistance by calling:

- **1-800-829-3676** to order current and prior year forms, instructions and publications between 7:00 a.m. and 11:00 p.m. Monday through Saturday (Pacific Standard Time for Alaska and Hawaii, Eastern Standard Time in Puerto Rico). The best time to call is before 9 a.m. or after 2 p.m. Thursdays and Fridays are the best days to call. (You should receive a response within 7 to 15 workdays).
- **1-800-829-4477** to listen to pre-recorded messages covering various tax topics.



Walk-In

Pick up certain forms, instructions, and publications at many post offices, libraries, and IRS offices. Some libraries and IRS offices have an extensive collection of products available to print from a CD-ROM or photocopy from reproducible proofs.



CD-ROM

Order IRS Publication 1796, Federal Tax Products on CD-ROM and obtain:

- Current tax forms, instructions and publications
- Prior-year tax forms and instructions beginning in 1991 and publications from 1994
- Popular tax forms which may be filled-in electronically, then printed out for submission
- Internal Revenue Bulletin

The CD-ROM can be purchased from the Government Printing Office (GPO), Superintendent of Documents for \$20.00 by calling 202-512-1800 (select Option #1) or through GPO's Web Site at http://www.access.gpo.gov/su_docs.

Availability: First release—Early January
Final release—Mid-February

Minimum system requirements:

- Windows 3.1 or later/Windows95
 - 386, 486, or Pentium-based personal computer;
 - 4 megabytes of RAM;
 - VGA, SVGA, or higher resolution display adaptor supported by Windows;
 - Microsoft CD Extensions with a CD controller board;
 - Windows-compatible printer with at least 1 megabyte of user RAM.
- Macintosh
 - Macintosh 68020-68040; 2 megabytes of application RAM
 - Power Macintosh; 4.5 megabytes of application RAM
 - Apple System Software version 7.5 or later
 - CD-ROM drive capable of reading ISO 9660 format

